

ANNELIESE TILLMANN

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PROFESSIONAL CAREER

Adult Services Programming Librarian

Lake Villa District Library | Lake Villa, IL | May 2021 - May 2023

- Actively engage and interact with library patrons to foster a strong connection between the library and the community
- Provide direct customer service support to the patrons through programming, reference, technology support, readers advisory, catalog assistance, and collection development at the public desk
- Established programming framework for planning, implementing, and evaluating programmatic goals for the newly created position guided by the library's strategic plan
- Increased adult summer reading participation by 10% through creative and cohesive engagement strategies
- Coordinate all aspects of adult programming, including scheduling, staffing, supply needs, room/equipment setup, and negotiation of fees/contracts with outside presenters
- Provide leadership by coaching staff on how to deliver a quality programming experience and how to develop and implement in-house programs that showcase and promote library services and resources
- Managed biography and memoirs collection and conducted a diversity audit to ensure representation throughout
- Create relevant and timely thematic displays and bibliographic lists that relate to programming and the community interests
- Built a database for managing adult programming contacts and schedule as well as maintaining adult summer reading participation to track statistics, winners, and engagement

Adult Program Coordinator

Schaumburg Township District Library | Schaumburg, IL | October 2018 - April 2021

- Responsible for budgeting, planning, scheduling, and staffing an average of 15 public programs for adult patrons per month including bus trips
- Contributed to the library-wide program strategy and development of program goals, evaluating and analyzing adult programs to ensure that the Library is effectively serving the evolving interests and needs of the community
- Created an interactive database to manage all aspects of programming, which includes preparing and sending letters of agreement to clients for electronic signature and automating confirmation emails and document sharing
- Initiated and lead 3 sections of Racial Justice Book Discussion Group quarterly in 2020
- Pivoted to virtual programming and community engagement in the midst of the Covid-19 pandemic and found new ways to bring people together while being apart, simultaneously using multiple live-streaming platforms such as Zoom and YouTube

Digital Literacy Specialist

Skokie Public Library | Skokie, IL | June 2017 - October 2018

- Developed and lead courses for a wide variety of patrons in the Digital Media Lab, Computer Classroom, and weekly one-on-one sessions; assisted with day-to-day technology inquiries and guidance for adult users
- Served on accessibility objective task force of strategic plan

Exhibits and Learning Experiences Coordinator

Midland County Public Libraries | Midland, TX | July 2014 - June 2017

- Managed and coordinated all aspects of exhibitions throughout three branch library system including 2,500 square feet of dedicated exhibit space at the Centennial Library. Successfully booked, designed marketing materials, prepared budgets, developed programming, pursued asset and community partnerships, assessed delivery, applied for and was awarded grants, installed, and maintained over 30 exhibits
- Highlights include:
 - Cultivating a special thematic book collection for each exhibition that saw an average of 18% increased circulation
 - Optimizing use of staff and volunteers for exhibit management, program development and related activities and curriculum
 - Mentoring student interns at high school, college and university level
 - Increasing library attendance with exhibition foot traffic, elevating library door counts by 14% over a three-year period
 - Arranging and delivering field trips for over 1000+ individuals in school, camp, religious, and community groups a month during 7 major exhibitions each including an exhibit experience, library tour, and curricular activities and/or story-times
 - Increasing the number of schools served by 150%, school districts by 200%, and classrooms served by 289% between 2014 and 2015 creating precedence for the local newspaper to name the library 2016 Community Organization of the Year

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SPECIAL PROJECTS, TRAINING & PRESENTATIONS

Charmm'd Leadership Academy

Charmm'd Foundation | based in Buffalo Grove, IL | 2022-present

A multi-year program for leaders with a focus on developing attributes in the people side of leadership, co-facilitator of the second year peer advisory group

Civic Saturday Fellowship

Citizen University | based in Seattle, WA | 2021

Training and execution of Civic Saturday gatherings; building communal spaces for people to rededicate themselves to the practice of being powerful, responsible citizens

Introduction to Courageous Conversations

Courageous Conversation | Online | 2020

Training in protocol for effectively engaging, sustaining and deepening interracial dialogue using the Framework for Systemic Racial Equity Transformation to address persistent racial disparities intentionally, explicitly, and comprehensively

Human Centered Design Certification

Acumen Academy | Worldwide Corporate Partners | 2020

Completed course introducing human-centered research methods, concept generation and rapid prototyping of a solution to design challenges

ILA Conference Presenter

Illinois Library Association | Tinley Park, IL | 2019

Co-presenter of "Looking Beyond Our Walls: Finding Inspiration for Unique Family Experiences" workshop designed to use outside resources outside for programming

National SEED Project

Skokie Welcomes Everyone | Skokie, IL | 2019

Participated in a peer-led professional development program that creates conversational communities to drive personal, organizational, and societal change toward greater equity and diversity

Interactivity Conference Presenter

Association of Children's Museums | Pasadena, CA | 2017

Coordinated and chaired 4-member panel and led workshop "Beyond Books: Stepping into the Story, Children's Books as Muse"

ALA Emerging Leader

American Library Association | Atlanta, GA | Chicago, IL | 2017

Selected as one of 47 library professionals in first 5 years of their career to participate in a leadership program by the American Library Association

Museum Assessment Program

IMLS and AAM | Midland, TX | 2016

Led Midland County Public Libraries' Organizational MAP assessment guiding staff and stakeholders through self-study and created materials to move forward with the AAM accreditation

Harwood Public Innovator Lab

Harwood Institute | San Angelo, TX | 2016

Certified to lead Community Conversations and optimize community partnerships and connections to drive positive community change

AAM Emerging Innovator

American Alliance of Museums | Atlanta, GA | 2015

Presented "Check it Out: Creating Connections Beyond the Exhibit Collection" to showcase innovative work and materials created to supplement learning potential through games, extension activities and special library collections

SKILLS

- Community Engagement
- Grant Writing
- Project Management
- Teaching/Mentoring/Coaching
- Building Community Partnerships
- Equity, Diversity and Inclusion

EDUCATION

MLIS, University of Illinois

LEEP Online program | 2022

Coursework in Community Engagement, Grant Writing, Storytelling, Program Evaluation, Youth Services, Management, Information Organizations, Personnel, Exhibition Design, E-learning, and Informal Learning

BA, Illinois Wesleyan University

Bachelor of Arts | Bloomington, IL | 2012

Interdisciplinary Educational Studies

Concentration in Visual Literacy

Bachelor of Arts | Art

Concentration in Graphic Design

Research Honors Thesis: What We See and Why it Matters

VOLUNTEERING AND NETWORKS

American Library Association

General Member 2017 - present

Barber Tribute Grant Chair | 2022-2023

Barber Tribute Grant Chair Elect | 2021-2022

Learn RT | 2017-2018

Caterette Scholarship Committee | 2017-2018

Learn RT Emerging Leader Committee | 2018

NASA at My Library Grant Reviewer | 2017

Midwest Museum Association

Member | 2019- present

Chicago Museum Exhibitors Group

Steering/Program Committee | 2018 - present

Public Library Association

Member | 2017- present

Midland Storytelling Festival

Board Secretary | 2016-2017

Books in the Basin Book Festival

Volunteer Coordinator | 2014

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